



## EVN: dynamic, responsible, international

### Our vision

As an **energy and environmental services provider**, we fulfil the **daily needs** of our customers. Through our reliable and high quality services, we make a sustainable contribution to their **quality of life**.

### Our mission

We create value through **high profitability** and assuming **corporate social responsibility**, thus ensuring the long-term success of the EVN Group. On this basis, we offer our customers **competitive prices**, our shareholders a **sustainable enhancement of value**, and our employees **attractive working conditions**.

From our headquarters in **Lower Austria**, we primarily focus on the dynamically growing region of **Central and Eastern Europe**, where we strive to establish a strong market position.

In the energy and environmental services segments, our business operations are mainly designed to serve **end customers**. In order to meet their expectations as optimally as possible, we have developed the **highest quality standards** – for our products as well as in the services we provide.

**Sustainable performance** in providing electricity, gas, heating, drinking water, wastewater treatment or waste incineration services requires outstanding **know-how**, a high level of **efficiency**, a state-of-the-art **infrastructure** and the ongoing **willingness to innovate**.

### Our values

We have defined highly **ambitious standards of behaviour** which apply to the way in which we operate and manage our Group, in the spirit of assuming a **high level of responsibility** in our daily supply and waste and wastewater management activities. For us it is a natural consequence that we adhere to fundamental **ethical principles** as well as all relevant **legal regulations**.

We are committed to the principle of **sustainable corporate governance**, and subsequently endeavour to balance **economic, ecological and social considerations**. The top priority is ensuring a fair and reasonable **balance of the needs of all company stakeholders**.

The **economic responsibility** to secure the long-term existence of our Group demands outstanding performance on our part. A high level of competence and reliability ensure the satisfaction of our customers and business partners. In turn, they represent the underlying basis for our sustained corporate success.

We fulfil our **responsibility to the environment** in particular by endeavouring to optimally husband the natural resources entrusted to us, minimise waste gas emissions and promote the use of renewable energy sources. Ongoing innovations and increased efficiency will make a decisive contribution towards achieving these goals.

We also fulfil our **social responsibility** in manifold ways. The commitment we demonstrate to ensure the well-being of our employees, fair and attractive salary levels, and our maintaining a positive corporate culture featuring openness, loyalty and mutual respect are just as important as our emphasis on serving people and achieving an appropriate positioning within the framework of a society shaped by a diverse range of influences. This approach encompasses a high level of transparency and the willingness to engage in an ongoing dialogue, both within and outside the company.